

Whistleblowing framework

- This system is not intended to deal with commercial complaints, which are processed in dedicated separate channels in accordance with the regulations in force.
- BNP Paribas S.A., Luxembourg branch is committed to strict compliance with laws and regulations and to enforce the rules set out in the Group's Code of Conduct.
- The whistleblowing system, accessible from this page, allows you to report information about a crime or an offence, a threat or harm to the public interest, a violation or an attempt to conceal a violation of applicable and binding law (laws, regulations, etc.) or a breach of the Group's Code of Conduct.
- Whistleblowing reports are handled by independent experts in a confidential manner and in accordance with the regulations in force.
- Whistleblowers are granted protection against the risk of retaliation provided by the bank's internal procedures..
- Any abuse of the whistleblowing system may expose the reporting person to disciplinary sanctions or prosecution.
- BNP Paribas S.A., Luxembourg branch collects and processes personal information and data about you as part of the collection and processing of your alert.

WHEN TO REPORT?

When you have a reason to believe that a violation of the law or the BNP Paribas Code of Conduct has been committed or in the event of a threat or harm to the public interest.

HOW TO REPORT?

BY E-MAIL

lux_whistleblowing_bnpparibas@bnpparibas.com

BY CONNECTING THE WHISTLEBLOWING PLATFORM

<https://secure.ethicspoint.eu/domain/media/fr/gui/110837/index.html>

BY POST

BNP Paribas SA, Luxembourg Branch
Compliance Luxembourg
60, avenue J.F. Kennedy L-1855 Luxembourg

Can I remain anonymous?

Yes, your report may be anonymous.
However, we recommend you to provide contact information to allow the Referent to contact you

Will I receive any feedback on my report?

An acknowledgment of receipt of the report will be sent to you. You will then be informed of the progress in the processing of your report and of the outcome of the investigation.

Will confidentiality be ensured?

Yes, the independent experts are trained in handling whistleblowing reports confidentially and they take appropriate steps to do so.

